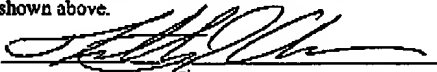


**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of: ) Attorney Docket No.: 102565-100  
Watsaka Chuangsuvanish ) Group Art Unit: 3627  
Serial No.: 09/732,531 ) Examiner: Michael Cuff  
Filed: March 7, 2001 ) Date: May 13, 2004  
Conf. No. 3040 )  
Title: ReflexZPlan

<p style="text-align: center;">Certificate of Facsimile Transmission</p> <p>Date of Transmission May 13, 2004</p> <p>I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being filed with the United States Patent and Trademark Office via facsimile transmission (Fax no. (703)872-9306 on the date shown above.</p> <p>Signed: </p> <p>Name: Timothy J. Olson</p>
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**AMENDMENT AND RESPONSE  
TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In the matter of the above identified patent application, and in response to the Office Action dated November 17, 2003, for which a response was due on or before February 17, 2004 and for which a petition for a three-month extension of time was submitted on January 23, 2004, please enter and consider the following Amendment and Remarks: